

Interactive Audio Visual



INTERACTIVE AUDIO VISUAL

Communicate ♦ Collaborate ♦ Integrate

Senior Audio-Visual Installation Technician, Job Description

Role Title Senior AV Tech/Installer,
Full Time Position

Location Ottawa, Ontario

We are **Interactive Audio Visual**, Ottawa's leading Professional Audio Visual & Unified Communication solutions provider. In a constantly evolving technology landscape, we solve client challenges by designing and integrating reliable solutions purposefully supporting People & Technology within their WorkSpace. We serve Ottawa & Eastern Ontario's government, institutional, high technology, entertainment and private industry clientele. Vast majority of which continue to be repeat customers.

Our growth continues so we need to add bilingual (English/French) experienced AV Installations Technician (Senior Level) who is passionate about providing exceptional customer experiences. You will be part of an incredibly talented in-house team laser focused on delivering unique and reliable solutions. As an expert in commercial Audio-Visual, your contributions are appreciated and you will have opportunity for growth. We are an equal opportunity employer with a highly collaborative team culture. We have a lot of fun helping great client's achieve their desired outcomes and working with really cool stuff.

Role responsibilities include:

This position will work daily on customer sites for the installation, assembly, servicing and maintenance of various audio-visual technologies. All duties are performed in a professional, efficient and effective manner to assure deadlines, profitability and the quality standards set forth by **Interactive Audio Visual (IAV)** are met.

- You have excellent verbal & written communication skills as well as have the ability to effectively prioritize and multitask, are detail oriented and focused on ensuring exceptional customer satisfaction;
- Installation of turnkey solutions including cabling, safe mechanical mounting, termination of low-voltage wiring and structured cabling, build AV equipment racks, configuration of AV hardware and networking, system-wide testing, commissioning and documentation; both in pre-build and on-site deployments;
- As a lead-project installer typically working 1 to 3 projects concurrently, you are organized and comfortable working with IAV team members (including PM's) and related client stakeholders in project planning and deployments, following project SOW, and you understand mechanical & functional CAD design drawings and cable run lists; you may participate in on-site project meetings (w/IAV PM's) and/or liaise with client project stakeholders;
- You are comfortable using project deployment/tracking software systems to ensure that onsite installations run smoothly and effectively, and aid in coordinating with others as required;
- Participate in IAV meetings to uncover challenges or opportunities to improve our internal processes;
- Experience doing networking and IP setups; performing Audio DSP changes, audio system optimization as well as loading/testing control code;

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- You are experienced with and/or possess certifications with many of these manufacturers/technologies: Crestron (Control, DM, NVX, Cloud), Extron (signal management, XTP, control including Global Scriptor), QSC QSYS, Biamp, Panasonic, Christies Digital, Polycom/Cisco & soft codec Video Conferencing, Networking, AVoverIP, Unified Communications(an asset) as well as related interfacing protocols and problem solving,
- Able to lift “Heavy” items up to 50lbs or more with assistance;
- Occasional travel will be required;
- At the end of the day, this role is all about making our wonderful clients happy.

The ideal candidate will possess the following:

- 3 or more years’ experience in this or similar industry;
- AVIXA - CTS, CTS-I; Crestron, Extron, QSC, Christie Digital, Poly, or similar manufacturer certifications;
- Programming/Commissioning of Crestron, Extron, QSC-QSYS based systems a strong benefit;
- Strong focus on detail, quality and customer service;
- Maintain a valid driver’s license and clean driving record;
- Demonstrate leadership skills aiding co-workers;
- First Aid, Fall Arrest and other safety certifications are an asset;
- Have or can obtain secret level security clearance(s) with Canadian government entities (mandatory);

Interactive Audio Visual Offers –

- Industry leading Compensation commensurate with experience;
- Comprehensive corporate health-care benefits plans;
- Interactive Audio Visual respects your efforts and will continually support you in your professional development. We provide on-going training and (re)certification efforts;
- Organizational Growth Opportunities.
- A challenging, diverse work environment.

If this challenge interests you, please send us your resume along with an explanation of why **you** are the best person for **Interactive AV** and our fantastic customers. Send resume to RLebel@interactiveaudiovisual.com